

HOME

homeless connect toronto

ANNUAL REPORT





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LETTER FROM THE BOARD & EXECUTIVE DIRECTOR

Dear Homeless Connect Toronto Supporters,

It is with extreme joy that we can share with you our Homeless Connect Toronto stories from 2022. As COVID-19 continued through the year, we continued to navigate changing circumstances, but looked forward to re-openings and the return of our large one-stop-shop event.

We remain thankful for our steadfast Board of Directors for their commitment to the organization and spending this year focused on strategic planning. We look forward to kicking off the new Strategic Plan in 2023. We remain indebted to the P&L Odette Foundation for their transformative multi-year gift which has contributed to our organizational capacity, including staffing, technology and communications, and knowledge sharing. We also want to share our appreciation for our donors, funders, sponsors, and all who participated in our In Their Shoes 2022 summer fundraiser.

With the ongoing success of our Community Connect events in the last two years, we have permanently incorporated Community Connects into our regular programming. While our first event of the year in February became a virtual event due to COVID-19 lockdowns, we were able to return to **five** in-person events for the rest of the year. Through the six Community Connect events, **251 individuals** were connected to **517** direct and tangible services. We are also grateful for a new partnership with Fil-Can Dental Hygienists Association, Filling the Gap, and Gift from the Heart that brought dental care throughout the year at our various events.



A special acknowledgement to the following community agencies for welcoming us into their neighbourhood to support their community members: Homes First, Sanctuary Toronto, Agincourt Community Services, The Stop Community Food Centre, and Sistering.

We were delighted to finally return to the large one-stop-shop event again on Sunday October 16, 2022 at the Mattamy Athletic Centre. The energy in the space buzzed again with life as **62 service-providing agencies** and **247 volunteers** connected with **787 individuals** impacted by homelessness. It was a joy to see everyone in-person, navigating supports throughout the building, enjoying the live music, browsing the clothing store, and so much more. We missed this event so much! We are always grateful for the Toronto Metropolitan University for their ongoing generosity in sponsoring the venue, as well as High Sierra Canada, Procter & Gamble/Global Medic, Grant Thornton Canada, Running Free Canada, and Socks 4 Souls Canada for their generous support and donations.

We also wrapped up our qualitative research “Journeys to Home” project, funded by the Community Housing Transformation Centre (CHTC). The insights from this project came from the first-person narratives of the individuals that were interviewed from a variety of unhoused/housing environments. They spoke of the importance of three themes in finding their sense of “home”: relationship to people, relationship to places, and relationship to things. Through these perspectives, recommendations in programming were designed for housing providers and community agencies. We were chosen to share these learnings at the Canadian Alliance to End Homelessness National Conference in November, as well as showcase the stories through a public exhibition at the North York Central Library. Several webinars and also a website was created to continue to share the process of co-designing with lived experience, and our learnings.

OUR JOURNEY



On National Housing Day in November, we co-hosted a screening of the film, PUSH, and organized a thought-provoking panel discussion with the Toronto Public Library. The focus of the film and panel revolved around the global crisis of housing as a commodity, and the innovative solutions being done in Toronto to continue building and maintaining affordable housing.

We have so much to look forward to in 2023 as we expand into new programs and celebrate our 10th anniversary! We received an Ontario Trillium Foundation grant to develop our new Everyday Connect portal, and another CHTC grant to pilot PeerConnectTO, a peer training and navigation support program in supportive housing. We can't wait to share back about the impact of these programs on connecting with and meeting the needs of individuals impacted by homelessness. Thank you so much for joining us on this wonderful journey!

Sincerely,

Melody Li
Executive Director

Mwarigha M
Chair, Board of Directors

STRATEGIC OBJECTIVES

VISION

Homeless Connect Toronto is committed to helping individuals impacted by homelessness to connect the dots to end homelessness in their lives.

MISSION

Homeless Connect Toronto's mission is to engage the community and create sustainable partnerships to overcome homelessness in Toronto.

STRATEGIC THEMES 2023-2028

Deepening Connections to Service Client's Highest Needs

Building a Sustainable, Value-Based Organizational Capacity and Culture

Strengthening Strategic Relationships

Be a Leading Voice on Homelessness Issues

OBJECTIVES



Increasing access to services for individuals impacted by homelessness by bringing service providers to one centralized location



Empowering individuals impacted by homelessness by providing a space and forum for their voices to be heard and aiding in amplifying their messages



Fostering collaboration among local social service agencies by enabling them to provide a comprehensive network of services



Engaging business organizations to build partnerships with social service agencies



Raising advocacy and awareness of issues contributing to homelessness through the united efforts of homeless persons, volunteers, social services and businesses

“
Connecting the dots to
end homelessness
”

ONE STOP SHOP: A HOMECOMING OF SORTS

CARRIE YAN, PROJECT COORDINATOR

Have you ever returned to a place of familiarity after some time? Perhaps it was visiting your alma mater? Going back to your childhood stomping grounds? Or, maybe it was going back to the Mattamy Athletic Centre for Homeless Connect Toronto's One-Stop-Shop.

HCT is best known for hosting an annual event where a thousand or so guests, plus hundreds of volunteers and service providers gather under one roof. Essential services and giveaways are available with little to no barriers to entry. The One-Stop-Shop was a special day, and a highly anticipated event.

The Planning Team began planning for the One-Stop-Shop ("HCT9") in the summer months. While we became quite comfortable and developed a tried and true formula for our Community Connect events, HCT9 had its challenges. It had been 3 years since our last big event. Questions such as "What if people aren't comfortable in large crowds?" or "What if our volunteers found other organizations and causes to commit to?" were common concerns. In fact, volunteer sign ups did start a little slower than we would've liked. But thanks to the dedication, creativity, and sheer relentlessness of our Volunteer Co-Chairs and the entire team, our network rose to the occasion and we ended up with enough help for the event day. It was especially heart warming to hear about the volunteers' experience afterwards. I was chatting with a first-time volunteer and she was sharing about how she will definitely come back next year and tell her friends as well!



Volunteers are one part of the trifecta that make up the event. We can't host the event without a strong network of service providers. Similarly, it had been a few years since we've been in touch with many of our colleagues. Luckily, many folks were feeling the same desire to gather together, in person, under one roof. People were ready to celebrate, and return to a sense of "normalcy". The One-Stop-Shop allowed both returning and new faces to connect. Guests continued to enjoy the vast array of services: from healthcare like eyecare, hearing test, footcare, to community supports including employment support, financial literacy and empowerment, to dignifying-services like haircuts and massages. A new addition to HCT9 was on-site dental care – that felt particularly special, because it was a connection strengthened through the Community Connect events in absence of the One-Stop-Shop.

Lastly, our guests. Throughout the year, at any Community Connect event, there is without a doubt at least one guest who asks when/if we are returning to the Mattamy Athletic Centre for the big One-Stop-Shop event. Knowing that guests remember, look forward to, and were eagerly waiting for this hallmark event to return helped fuel our purpose and desire to host the event again. I personally met a Guest at a Community Connect back in 2021. I was struck by her humour, grace, and zest for life – all while she was sharing with me her own journey in overcoming homelessness. I wasn't sure if I'd see her again, but to my pleasant surprise, she continued to come out to Community Connect events. I then bumped into her at the One-Stop Shop! Seeing her immediately felt like seeing a family member I hadn't kept in touch with for a while – a familiarity and homecoming of sorts.

I wonder if that's how other guests, volunteers, and service providers felt too? Whether they were experiencing the One-Stop-Shop for the first time, or veteran One-Stop-Shop-ers returning to the Mattamy Athletic Centre, there is the undeniable warm feeling of returning "home" to something, somewhere, someone familiar – that's a universal feeling that we can all relate to.

VOLUNTEER REFLECTION HUYEN LEE

I first found out about HCT through one of my best friends who had attended an October event and she had a really good experience so she recommended that I support HCT. On top of her recommendation, I wanted my sons to be aware about the issues around homelessness while learning about the importance of giving back.

Through my time volunteering with HCT, I noticed that poverty doesn't discriminate: men, women, young, old and different nationalities – anyone and everyone can fall on hard times and become homeless.

There really aren't enough resources out there to support the homeless community. Although HCT helped a lot of clients, there are many clients that could not get the services that they need simply because there isn't any more.



Guests who attended the events were very appreciative for our help. It really doesn't cost anything to be kind and knowing that someone is taking the time to help you makes anyone feel better. The clients were very appreciative of the services HCT offered and that made my boys and I feel good about volunteering for HCT.

VOLUNTEER REFLECTION

MAX KWOK

Homelessness was something that struck me the most when I first came to Toronto. It has since continued to be an issue of concern to me. I thought that in a city as wealthy as Toronto, that there must be ways to alleviate the issue and help people experiencing homelessness with what they need if we collaborate and take action. That's when I came across HCT: HCT is a great organization that connects volunteers and people experiencing homelessness in Toronto by gathering and coordinating manpower and resources to help address the issue. Through events organized by HCT, I was able to understand first-hand about the issue of homelessness in the city. Organizations like HCT provide a safe and friendly environment to address the needs of people experiencing homelessness and for volunteers to contribute their time and resources.



SERVICE PROVIDER REFLECTION

KYLE LEE, HEARINGLIFE CANADA,
HEARING INSTRUMENT SPECIALIST / CLINIC MANAGER

HearingLife is committed to helping people with hearing concerns and loss. We have many convenient locations across Canada and are staffed by certified Audiologists and Hearing Instrument Practitioners. HearingLife provides education, counselling, ongoing support and services to help make hearing aid wearers successful on their journey towards aural rehabilitation.

Being able to participate in HCT events has been a rewarding experience. At each event we've participated in, we

have come across patients who were either unaware of how severe their hearing problems were or of how to get the help they needed. We want to do our part in helping the community and to bring awareness to hearing loss. By providing access to information and services related to auditory healthcare to the homeless, we hope to improve their quality of life and in turn open doors to more opportunities for a brighter future.

One memorable instance occurred a few years ago. The patient was a retired former laborer who had worked primarily overseas. Unfortunately due to a variety of circumstances, he had come upon hard times financially. The patient was aware of his hearing difficulties, but was not in a financial position to pursue hearing aids. We performed a screening to help estimate the severity of the loss and informed him of possible funding opportunities available to him. In this particular case, the patient was eligible to apply to the Hardship program and he was referred to one of our clinics to perform a full assessment and to help him with his application. The patient was so grateful for the help and advice that he was brought to tears as he thanked us.



SERVICE PROVIDER REFLECTION

COLBY KOECHER, WOODGREEN COMMUNITY SERVICES,
SOCIAL WORKER WITH THE FINANCIAL EMPOWERMENT TEAM

I and a few of my colleagues from the Woodgreen Community Services' Financial Empowerment Team participated in the December Community Connect at Sistering. Our team runs a free income tax clinic year round. Taxes are an important way for people who are living on a low income to get benefits and credits, be eligible for programming and subsidies, and demonstrate their income. Offering a no-cost, low-barrier way to filing taxes can increase someone's income, decrease stress and hopefully, improve overall well being.

Financial empowerment is important to support someone's journey in ending homelessness in so many ways. For example, Notices of Assessment are now required in rent-geared-to-income applications. When someone is looking to apply for subsidized housing, they need to have filed their taxes in order to have that NOA. Organizations like ours can help file the taxes, and reduce barriers to accessing the NOA for their housing application – which is the first step in ending homelessness.



JOURNEYS TO HOME

GEORGIA MACKENZIE-MACPHERSON PROJECT COORDINATOR

The Journeys to Home Project was a co-design process completed over 18 months with residents in Toronto living across a continuum of housing settings. It was funded from the Community Housing Transformation Centre's Community-Based Tenant Initiative (CBTI fund) with the goal to increase social inclusion and community

engagement as well as strengthen community and tenant access to resources and knowledge through the process. Our work was supported by InWithForward and MAC/MAC Design and Strategy, both social design agencies, and we collaborated with Homes First Society, WoodGreen Community Services, Fred Victor, Working for Change, Agincourt Community Services Association, and Weston-King Neighbourhood Centre. Our project explored the relationships that matter for people, that we often omit when the focus is primarily on the built form and shelter. Throughout our research, a few taglines kept coming up: "It's not just four walls and a roof, but the relationships to people, places, and things that matter."

Our project took a first-person storytelling approach. We combined a variety of techniques to reach residents from across the GTA through small community engagements (we call them pop ups) to in-depth ethnographies, focus groups, and community and service provider interviews. To design new programs and develop new approaches to our work, it was important to keep the residents at the centre of the process, while balancing learning about the needs of the housing providers and community agencies through interviews and focus groups to ensure we understood system constraints and identify areas for new opportunities. There were three common themes that showed up in many of our conversations: relationships to people, relationship to place, and relationship to things.

So what do we do with all this knowledge? We developed a series of strategies based on our research from the tenant/residents and the service provider interviews. We wanted to highlight some of the key elements around developing relationships to create better experiences for people navigating the housing system. Our three strategies included:

- Identifying new roles and relationships for residents and staff
- Re-imagining peer initiatives and opportunities
- Forming unique community partnerships

Through a series of workshops, presentations, and our website, we introduced some co-designed in-depth actions that housing providers and community organizations can implement in their day-to-day work. To learn more about our stories, strategy and approach, visit our website at journeystohome.ca.



ALEXANDER ZSAGER, PEER RESEARCHER

As a person with lived experiences of homelessness, I have over 20 years of experience working as a researcher, consultant, and adviser for various organizations in this sector. During the Journeys to Home project, I was very much inspired and also saddened by the stories told by participants on their journey to find housing and the difficulties and barriers they face in their daily lives just to survive. There was a daily struggle for participants just to find food, shelter, safety and a sense of belonging. I was very disappointed to not only learn but to see that stigma still exists when it comes to how individuals experiencing homelessness are perceived and treated.

Every person deserves a home and a better life. Everyone also deserves to be treated with respect and dignity. We must all come together to ensure that our homeless get all the services and help they need on their journey moving forward. Stigma and the way we view the homeless must stop. Homelessness is not a disease and we have to stop treating it as such. Next time you see a person experiencing homelessness, stop and say hello and listen to their stories. No one wants or asks to be homeless and it can happen to anyone and everyone at any time in their life. Ask yourself how you would want to be treated if that was you? It happened to me and I didn't like it or ask for it. Don't let it happen to you.



DAYSHA LOPPIE, RESEARCH AND DESIGN, SUMMER INTERN

I joined the Homeless Connect Toronto team for three months in the summer of 2022 as a Research and Design Assistant for their Journeys to Home Project. Through my engagement in this project, I learned so much about the various systems, networks and laws in the city that pertain to folks experiencing homelessness.

The skills I got to hone as a research and design assistant are relatable to my career as a journalist. I was introduced to new data collating software for the qualitative interviews, which is an important tool in my practice as a journalist. Many aspects of my role provided me with an opportunity to explore different skills like audio and video-editing. I gained many insights about navigating such a comprehensive and sensitive project, such as the importance of having a detailed plan of approach with listed deliverables that takes into account possible issues that might arise before beginning the project. But what really made this experience so meaningful was interacting with folks experiencing homelessness who trusted me with their stories and being able to see the city I grew up in through a different perspective.

IN THEIR SHOES FUNDRAISER REFLECTIONS

DEBORAH CHAN,
IN THEIR SHOES PARTICIPANT, TIMELY ADVENTURES

I started volunteering with Homeless Connect Toronto during COVID at their Community Connect event held at The Stop Community Food Centre in July 2021. In my volunteer role, I was helping gather guest feedback and so many of them shared their stories with me - which were so different from my own personal experiences.

When the opportunity to participate in the In Their Shoes fundraiser came up, I thought it would be a great opportunity to support a meaningful cause that I had seen in action. My husband, 2 daughters and I had committed to cycle 25km and many of our friends and family were impressed by our challenge. We were able to raise \$720 this year! Additionally, the In Their Shoes Discussion Guide helped us to reflect on why we were participating in this fundraiser - did you know that individuals experiencing homelessness often travel 15-20km by foot daily to access supports, food, shelter, etc.?

Before the fundraiser, when we were going on an evening bike ride, my husband rode over a broken umbrella and the bike got a flat tire. We were a few kms away from our house and he had to walk his bike back home and then arrange to get it repaired. Thankfully we had friends who had the tools to help us, and the resources to purchase a replacement tire. The situation helped me to see that this small inconvenience could be far more impactful for those in the community who are heavily reliant on their bicycle for transportation.

All in all, it's been a learning journey for me and my family and has further opened our eyes to the needs of others in our community.



IN THEIR SHOES FUNDRAISER REFLECTIONS

BRENT CHAN AND BELINDA WOO,
IN THEIR SHOES TEAM CAPTAINS, BIKES & TRIKES

During the pandemic, our family gladly participated in the "In Their Shoes" fundraiser because we wanted our kids to take to heart the words of Jesus from Matthew 25:40 which says, "whatever you did for one of the least of these brothers and sisters of mine, you did for me." We also recruited two other families from our church group to join us.

It was a bit challenging for us as we had a range of eager five to ten-year-olds biking, but it was meaningful to do it with our young families. The discussion guide helped us to explain the purpose of the fundraiser and helped to provide perspective on the challenges that individuals experiencing homelessness face in Toronto. It reminded us that this was one way that we could show the love of God to the world in tangible ways.

A memorable experience for us was getting together at the end of the event in the parking lot of our church to debrief and gobble down some delicious snacks prepared by our supporters. We were delighted to have raised \$1,640 for Homeless Connect Toronto's incredible work.



PUSH DOCUMENTARY NIGHT & PANEL DISCUSSION

AMANDA FRENCH, TORONTO PUBLIC LIBRARY,
MANAGER OF SOCIAL DEVELOPMENT

The Toronto Public Library is always looking for ways to advocate for and actively break down barriers to information, information literacy, and platforms for expression. Hosting events such as the Documentary Night (and the adjacent 'Journeys to Home' Art Installation) help provide those vital ingredients for a democratic society. Strong partnerships between the library and community organizations help build a broader spectrum of collaboration which only enhances services to our shared customers.

Hosting events, such as the Documentary Night, creates connections between TPL and SVP (Services to Vulnerable People)-related community agencies. These events help cross-promote services and raise awareness of the Toronto Public Library with vulnerable populations. Library customers learned about HCT and the work they are doing around those who are precariously housed; HCT clients visited a library space that they perhaps hadn't visited before and had an opportunity to learn about the various collections, programs, and services that may be of use to them.

There was a particular "standout moment" that happened during the Q&A after the "PUSH" documentary, when audience members engaged enthusiastically with the panel and with the local politician. That kind of interaction, without protocol and politicization, is what makes programs like these so amazing. People having genuine discourse around what seem to be unsolvable problems in a civil and passionate manner is exactly why events like these are so important.

PUSH DOCUMENTARY NIGHT & PANEL DISCUSSION

BAHAR SHADPOUR, CANADIAN CENTRE FOR HOUSING RIGHTS
(CCHR), DIRECTOR OF POLICY AND COMMUNICATIONS

It was great participating in the documentary night followed by panel discussion on National Housing Day. National Housing Day was originally created at the grassroots level to bring awareness to the housing issues faced by lower income residents of Canada. The panel discussion provided a space for the community to come together and discuss the pressing housing issues still facing many lower income people in Toronto.

One of the hot topics that came up during the discussion was the right to housing - which is fundamentally, the right to live with dignity. It means that all individuals, irrespective of their income, have access to a secure, adequate and affordable place to call home. The right to housing can only be implemented when communities come together, discuss the systemic housing issues they are facing and push our decision-makers to come up with long lasting community-based solutions to our housing crisis.

Personally, I was moved by some of the stories shared by the audience. Many common themes emerged in the experiences shared, but what stood out for me the most was how people from different walks of life are interested and willing to work together, at the community level, to develop collective solutions. It affirmed to me that we must continue creating community-based spaces for such discussions to flourish so that those most impacted by housing issues are part of the solution-making process.



THANK YOU TO OUR SUPPORTERS

CHAMPIONS FOR TRANSFORMATION (\$50K+)

Community Housing
Transformation Centre

P&L Odette Charitable Foundation

CHAMPIONS FOR CHANGE (\$10K+)

Brands for Canada
High Sierra Canada
Ecclesiastical Insurance
Jason Ng
Ontario Trillium Foundation
Procter & Gamble / GlobalMedic

CHAMPIONS FOR HOPE (\$5K+)

Ericson Viola
Government of Canada - Canada Summer Jobs Program
The Clorox Company of Canada

CHAMPIONS FOR COMPASSION (\$1K+)

Clayton Chan	Navair Koeshkerian
Denise Ng	Running Free ReUse Program
Karen Wong	Socks 4 Souls Canada
Kenric Leung	Storage Mart
Kitty Wong	Tai-Ping Li
Mattamy Athletic Centre	Warren Gonsalves
Mingyu Wang	WoodGreen Foundation

As a small charitable organization, we cannot do what we do without the support of our volunteers, service-providing partners, and generous financial and in-kind donors.

Thank you to our in-kind sponsors who contributed year-round to our events, so that guests could receive gifts of love and dignity. Thank you also to our financial donors, granters, and funders who have helped to grow Homeless Connect Toronto to fulfill our mission.

Without our service-providing partners, we would not be able to offer services. Thank you for giving of your time, energy and resources to our events.

CHAMPIONS FOR DIGNITY

Aamer Hasham	CBON Group	Erin Chan	Jenny Chan	Melody Li	Samantha Cheng
Aaron Shimano	Charlotte Chan	Esther Chan	Jeorm Kodkwo	Michael Kim	Sandy Luk
Abraham Wong	Charmaine Wong	Fahad Shuja	Jeremy Chan	Michael Park	Sarah Park
Achievers	Chinna Yeung	First Student ULC	Jocelyn Hung	Michael Prosserman	Scotiabank
Activate Scarborough	Chris M.	Frances Amoye	John Kurtz	Michelle Delgado	Shabana Shiwrashad
Aesha Shah	Chunmei Li	Franklin Wong	John Younes	Michelle Leung	Shadrack Mwariga
Ake Udowoima	Cindy Kwan	Gary Sarkissian	Johnny Shawarma	Min-Ming Zhou	Shailu Bhucher-Kundan
Alan Leong	Clare Eno	Gee Fou-Tsang	Johnson Lo	Miranda Ngai	Sharomy Thaneswaran
Alex Lim	Coey Yan	Gellia Tiihain	Jonas Eva	Miriam Yeung	ShenJou Young
Ali Dhea	Community Outreach Canada	General Mills	Jonathan Chant	Maira Hoogeveen	Sherman and Michelle Wong
Alina Zdrachko	Complete Balance	Genuine Lam	Jonathan Lee	Mona van Dam	Sherry and Myles Drayton
Alison Leong	Neuro	Gerald David	Joseph Nicolas	Nathan Yung	Sophia Ung
Allan Davidson	Acupuncture & Rehab	Gertrude	Joseph Yoo	Newsha Zargaran	South Rvendale
Amy YW Ha	Cover-All Printing	Mascarenhas	Joyce Chan	Nikki Latta	Community Health Centre
Andrea Veliz Verastegui	Daniel Lee	Gina Yu	Judy Lim	Nisha Kannan	Stephanie Liu
Andrew Au	Daniel Park	Grace Tang	Julie Huynh	Ojuani De Moura	Stephanie Wong
Andrew Norman	Danny and Sharon Jung	Hazel Davidson	Julie Vane	Okoudowa	Stephanie Yung
Andrew Tom	Darryl Chen	Health Canada:	Kathleen Tse	Parkway Bowl	Stephen Lee
Anita Lovell	Darwin Ng	Ontario Region	Keith Hamby	Patricia Johnston	Steve Hall
Anonymous	David Danyluk	Heward Farhad	Kevin Steenberg	Paul and Diana Chan	Susan Speigel
Aretha Wharton	David Liu	Hilario See	Khema Chuon	Paul Connelly	Tania Barreira
Ashley Narula	Deb Chan	Holly Ho-Abbas	Kimberley Luu	Paula Yui	Tarra Chin
Belinda Ngai	Delina Zandi	Institute for Christian Action and Contemplation	Larissa Han	Paulo Suarez	The Sbj Wraps
Belinda Woo	Diana Herrera Ulloa	Diana Sutandie	Lillian Hung	Poorva Joshi	The Shoebbox Project for Women
Benita Chan	Don Dele	Irene Lee	Loraine Chan	Putting Edge	Theresa Young
Berea Lutheran Hats & Mats Project	Doris Tang	Doris Tang	Lori Skalos	Scarborough Quality Foot Care	Tiffany Wang
Bert Wong	Doris Tsoy	Dorothy Quon	Louie Comendador	Sherry Chow	Timothy Yeung
Betty Ching	Efficiency Capital	Janice Park	Madhusoothaman Gunasekaran	Rachel Choi	Tina Raso Lynch
Billy To	Elena Wang	Elijah Wong	Mark Rajkovic	Rachel Choi	Toronto Metropolitan University
Burrito Boyz	Elijah Wong	Elihan Koo	Mary Wong	Reed Siemieniuk	Travis Phung
Brett Vahkal	Emily Fan	Emily Fan	Matthew Schmidt	Ryanne Yeung	
Bryan Fletcher	Erin Blake	Erin Blake	McCain Foods	Saba Kiaei	
Caleb Ling			Melanie Leblanc	Sabrina Kwan	
CanadaHelps			Melody Hung		
Carrie Yan					

SERVICE-PROVIDING PARTNERS

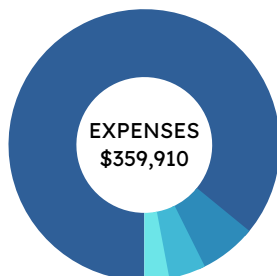
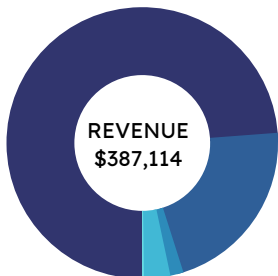
Abby Marling	Agincourt Community Services Association	Brands for Canada - Employment Programs	Canada Revenue Agency	CDR Footcare	City of Toronto: Access to Housing	City of Toronto: Children's Services	City of Toronto: Streets to Homes	CMHA Toronto	Concurrent Disorders Support Services	Daniel Fortunado	Downtown Legal Services	Downtown Yonge BIA	Dr. Lois Calder	Healthy Steps	Hearing Life Canada	Homes First	IMAGINE Clinic	Jing Zhao	John Howard Society of Toronto	Lice Busters	Little Piggies Footcare	Marca College	Matthew Genser Salon	MCIS	Mentor-Mentee Canada	Merita Brent	MVMT Integrative Med	Native Child and Family Services	Neighbourhood Link PAID ID Project	Next Step Footcare	Patricia Kennedy	Peoples Christian Academy - Early Learning Centre	Petrina Mattison	Progress Place	Rachael Touchbourne	Raymond Mallozi	Rob Dixon	Second Chance Inc.	Service Canada	Sherbourne Health Centre	Sistering	Street Haven at the Crossroads	The 519	The Filipino-Canadian Dental Hygienists' Society	The Stop	Toronto Animal Services	Toronto Paramedic Services	Toronto Public Health - Dental	Toronto Public Library	Toronto Training and Hostels Centre	Ver'ahava	VIRCAN	West Toronto Community Legal Services	WoodGreen Community Services	Zonia Styfield
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OUR FINANCIALS

Homeless Connect Toronto is committed to managing its finances with integrity and responsibility. Thank you to the generous supporters and donors who enable us to continue to serve our community. Audited financial statements are available at hctoronto.org.

Homeless Connect Toronto's finances continued to grow, with the multi-year transformational grant from the P&L Odette Foundation, continuation and completion of the Journeys to Home qualitative research project, as well as funding for new projects.

Program operations increased with six Community Connect events, and the return of our large One-Stop-Shop, and the beginning of our two new projects: the Everyday Connect Portal and PeerConnectTO in Fall 2022 - bringing our program team to five part-time staff during the year. We also hired two summer interns through the Canada Summer Jobs Grant.



REVENUE

Grants	\$264,886	\$157,349
Sponsorship	\$76,708	\$117,888
Donations	\$33,507	\$41,003
Fundraising	\$11,361	\$18,574
Interest	\$652	\$365
	\$387,114	\$335,179

EXPENSES

Program	\$308,513	\$223,359
General and administrative	\$24,963	\$25,396
Fundraising	\$15,803	\$19,287
Professional Fees	\$10,631	\$9,670
	\$359,910	\$277,712

EXCESS OF REVENUE OVER EXPENSES	\$27,204	\$57,467
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OUR TEAM

Thank you to our wonderful and steadfast Board of Directors and Advisor for their guidance and support. Thank you to our Planning Team volunteers, who have worked diligently to ensure the successful implementation of our Community Connect events and the large One-Stop-Shop. A special thank you to our Executive Director Melody, and our project coordinators, Carrie, Georgia, Theresa and Elizabeth, for helping us stay on mission to support individuals impacted by homelessness make stronger and deeper connections in Toronto.

BOARD OF DIRECTORS

Mwarigha M.S., Chair
Jennifer Ho, Treasurer
Jeffrey Li, Secretary

Nikki Latta
Richard Teicher

ADVISOR

Alexander Zsager

EXECUTIVE DIRECTOR

Melody Li

HCT EVENTS

Carrie Yan
Terence Ha
Stephanie Wong
Andrew Tom
Vandana Varma

Naimah Fatima
Jessica Cheung
Alison Leong
Delnaz Zandi
Newsha Zargaran

JOURNEYS TO HOME

Georgia Mackenzie-
Macpherson
Alex Zsager
Daysha Loppie
David Evershed
InWithForward

MAC/MAC Design & Strategy
Nikki Alagha
Sam McGarva
Studio Hour Collective

EVERYDAY CONNECT

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PEERCONNECTTO

Elizabeth Tremblay
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WoodGreen Community Housing





Homeless Connect Toronto is a charitable agency in Toronto committed to collaborating with social service agencies, business organizations, volunteers, and the greater community to end homelessness. By facilitating sustainable partnerships, HCT is dedicated to fostering a comprehensive network of services and creating greater access to existing supports and services.



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